

CLIENT SATISFACTION MEASUREMENT

Second Quarter 2025

PSA MIMAROPA CENSUS-SERBILIS OUTLETS

Reference No. 2025-IG-83



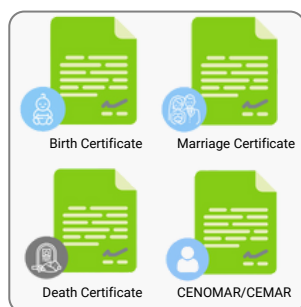
96.1%

OVERALL SATISFACTION RATING

OVERALL SATISFACTION OF CLIENTS BY OUTLET LOCATION

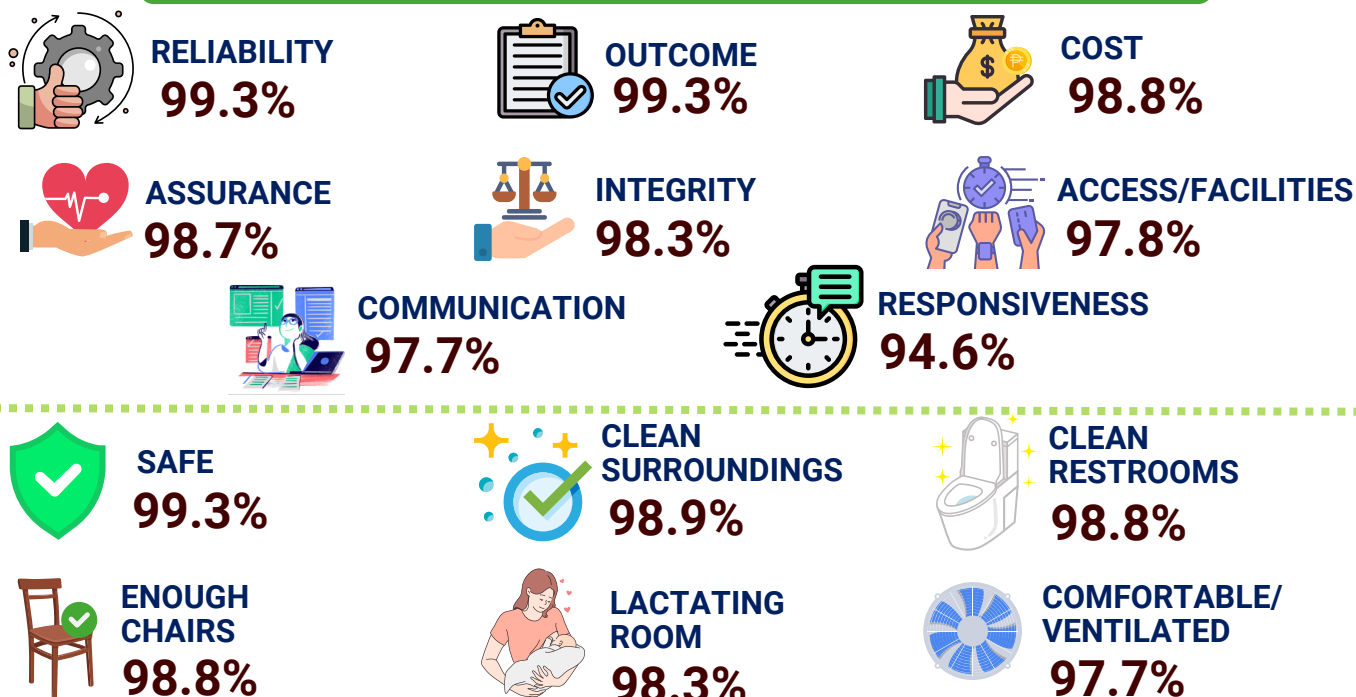


OVERALL SATISFACTION RATING BY SERVICES AVAILED



Birth (Copy Issuance)	+95.8%
Marriage (Copy Issuance)	+91.0%
Marriage (Authentication)	+100.0%
Death (Copy Issuance)	+100.0%
CENOMAR/CEMAR (Certification)	+97.4%
CENOMAR/CEMAR (Viewable Online)	+100.0%

LEVEL OF SATISFACTION BY SERVICE QUALITY DIMENSIONS



Source: Philippine Statistics Authority, MIMAROPA Region, Second Quarter 2025 Client Satisfaction Measurement



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